

**IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANTS: Simon Sabato, et al.  
SERIAL NO.: 10/734,081  
FILING DATE: December 10, 2003  
TITLE: System And Method For Queue Management Using Queue Sets  
EXAMINER: German Viana Di Prisco  
GROUP ART UNIT: 2609  
ATTY. DKT. NO.: 23019-07441

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MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
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**AMENDMENT A AND RESPONSE UNDER 37 CFR § 1.111**

Sir:

This amendment for the patent application identified above is in response to the non-final Office Action dated March 26, 2007, which set a shortened statutory period for response that expires on June 26, 2007.

Amendments to the claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.

Kindly amend this application as indicated herein.